

Terms and conditions

Becoming a registered member of ShippCart JA Limited, each customer has agreed to our terms and conditions which should be reviewed occasionally for updates.

Each registered customer will be provided with our U.S mailing address along with a customer number. All customers must adhere to the mailing address format unless otherwise advised by a representative of ShippCart. The format is as follows:

*Jane Doe
3750 W Oakland Park Blvd
CAR ###
Lauderdale Lakes, Florida,
33311, USA*



All packages will attract a processing fee of US\$1.50. All packages costing more than US\$50 may attract Customs duty. For additional information please view our rate sheet by clicking the rates tab on our website. All invoices must be paid for in full to collect your packages.

Unclaimed packages will attract a storage fee after 30 calendar days. The fee will be JMD\$100 per day, if package(s) are unclaimed after 60 calendar days, there will be a notification to customers, after which the package(s) will be sold to recover any expenses related to the importation of the package(s).

Customers using our credit card to do their purchases will be required to have funds available at the time of purchase. Funds are payable in USD or JMD equivalent using the days rate.

Packages are to be inspected to ensure all contents are accounted for and in good order before leaving place of business or the presence of the delivery personnel. Failure to do so means the customer has no claim for compensation.

Customers should ensure that merchants, suppliers, family or friends securely package fragile or sensitive contents. Clear instructions should be present on such packages. Shipping Hub Ja will not be held responsible for any damage once packages have left our facility or after the departure of our delivery personnel.

Customers having missing packages must show clear proof that it occurred while in our possession i.e must be signed for by personnel at our overseas facility. Customers who wish to use their passenger declaration (PD or the yellow) forms, please provide along with these necessary documents (copy of TRN, ID, Passport with landed date) signed by a Justice of the Peace before the shipment arrives in Kingston.

Any restricted items imported without proper permits may be subjected to customs detention or seizure. Additional costs may be associated with items imported in the contravention of the Customs Act. Prohibited items will be seized by Customs and the relevant authorities notified. ShippCart will not be held responsible for such items.

By signing up for ShippCart Ja Limited you are authorizing our agents to act on your behalf for customs clearance of packages.